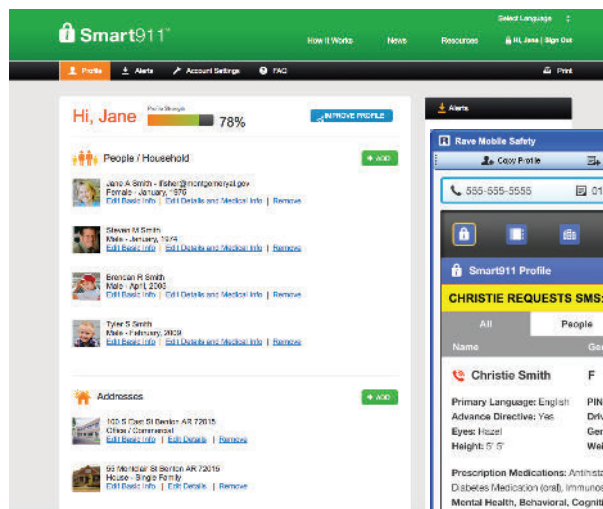


# Smart911 Fact Sheet

## What is Smart911?

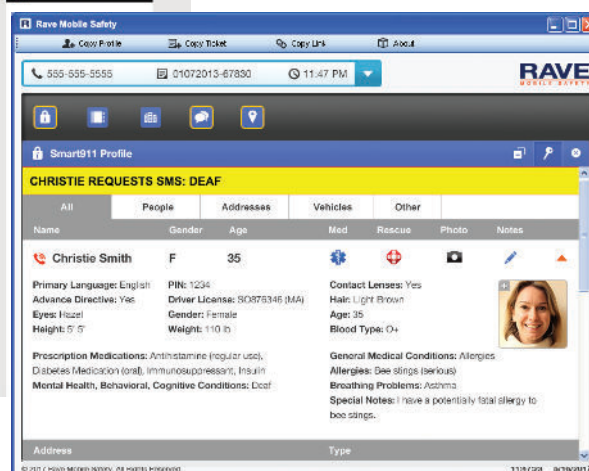
Smart911 is a service that allows residents to create a free Safety Profile for their household that includes any information they want 9-1-1 and first responders to have in the event of an emergency. Then, when anyone in that household dials 9-1-1 from a phone associated with their Safety Profile, their profile is immediately displayed to the 9-1-1 call taker providing additional information that can be used to facilitate the proper response to the proper location. At a time when seconds count, Smart911 provides details that could impact response the second an emergency call is placed, which could be the difference between life and death.

## How does Smart911 work?



What residents create...

What 9-1-1 call takers see...



## How can I sign up?

You can sign up for Smart911 at [www.smart911.com](http://www.smart911.com) and create a Safety Profile for your household to give 9-1-1 valuable information about yourself, family members, your home, pets and even vehicles that will display automatically on the 9-1-1 call taker's screen when you make an emergency call. It's private and secure and you control what information is in your profile. These details can save seconds or even minutes during an emergency.



Because every second counts. Sign up today.



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# How Does Smart911 Help?



## Medical Conditions

For citizens who are affected by epilepsy, diabetes, Alzheimer's, allergies or other medical conditions Smart911 can inform responders of their condition as well as medications and emergency contacts.



## Seniors & Elderly Care

For active seniors, a Safety Profile can provide peace of mind that in the event of an emergency 9-1-1 would have details on their home and medical needs. For caretakers, they can be assured that if the person they care for needs to dial 9-1-1 when they are alone, their details are available and the caretaker can be listed as an emergency contact.



## General Emergencies

For all citizens, there is always the risk of unplanned accidents or events. Whether in a vehicle or in your home, even the most basic details such as the address association with a mobile phone can be available to 9-1-1 and response teams to send help fast.



## Physical Disabilities

For those who have a physical disability or mobility restrictions, it is vital for responders to know about the person, their disability and what type of assistance or special equipment they may need to evacuate their home or receive transport.



## Pets and Service Animals

For citizens with pets or other animals your Safety Profile can alert police to their presence when entering your home and Fire crews can be aware of exactly how many people and pets need to be evacuated from your home. For owners of a service animal, you can alert responders that your animal needs to be transported with you.



 **Smart911.com**<sup>TM</sup>

Because every second counts. Sign up today.



**OEMC**

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