



TITAN

SECURITY GROUP

MINUTE

A PUBLICATION OF TITAN SECURITY GROUP

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BUILDING OUR FUTURE AT THE 2026 LEADERSHIP SUMMIT



The Summit created space for leaders to step back, learn from one another, and focus on the conversations that will shape the company's continued success.

Seventy leaders from across the country gathered in Atlanta for the 2026 Leadership Summit, spending three days immersed in collaboration, shared ideas, and growth.

Held in early March, this year's Summit brought together our leadership teams in a way that clearly reflected how far we've come as a unified organization. The energy and alignment across the leadership team were clear indicators of a group that is not only working together, but building real momentum together. The theme of the Summit, growth, was evident in every conversation: growth as individual leaders, growth as teams, and growth as a unified organization looking ahead.

With two dedicated learning tracks - one for Operations and one for Sales - attendees were able to focus on the areas most relevant to their work. Operations leaders concentrated on consistency, communication, and performance, while the Sales Summit emphasized strategy, collaboration across regions, and opportunities to expand national efforts. Though each track followed its own schedule, the overall focus remained on developing skills and strengthening how we serve clients locally, on a national scale.

Beyond the sessions, the Summit created space for meaningful connection. Leaders gathered over shared meals and participated in team building moments that strengthened relationships across the company. The event served as a powerful reminder that while teams may operate in different markets and face different challenges, we are united by shared values and a belief that we are stronger together.

The Summit reinforced who we are, where we're going, and the collective strength we bring when we grow as one organization. With 2026 ahead of us, the connections, insights, and alignment built during the Summit will continue fueling the work that defines our success.





TOGETHER FOR THE TOWN HALL



One of the most impactful moments of the Leadership Summit was the company's first in-person quarterly Town Hall. With team members seated together in the same room, the session set the tone for open conversation, shared perspective, and thoughtful engagement as leaders turned their attention to the company's direction and the responsibilities ahead.



The conversation began with a State of the Company led by CEO Dave Pack and President Mark Radi, offering leaders a grounded look at where the organization stands today. Together, they reviewed how 2025 goals compared with actual outcomes, discussed how growth will be defined in the year ahead, and explored initiatives that can be implemented not only at a national or regional level, but at individual sites as well. The message was clear: meaningful progress depends on consistent execution across every layer of the organization.

From there, attention shifted to regional perspectives. Regional Presidents, joined by members of their teams, shared recent wins from their markets, unique insights others should know about their regions, and key priorities beyond financial performance. These snapshots brought visibility to the work happening across the country while reinforcing how leadership, culture, and strategy show up differently across markets.



While hearing about Titan Electronics, leadership spotlighted recent cross-sell successes that demonstrated the power of collaboration across service lines. These examples illustrated how integrated solutions continue to strengthen client relationships while creating new opportunities for growth and expansion.

The discussion then opened into an open question-and-answer session featuring the entire C-Suite. Leaders addressed questions submitted by attendees directly and candidly, reflecting the organization's commitment to transparency and open communication. The exchange further reinforced trust and invited honest dialogue across leadership levels.

Finally, the Town Hall provided an opportunity to recognize an individual whose contributions exemplify leadership, accountability, and measurable impact. The honoree has demonstrated a strong commitment to strengthening operations, supporting teams, and delivering results that benefit the company as a whole.

Join us in congratulating Dolly Antunez on her Quarterly Achievement Award!



Dolly Antunez Director of Operations | Chicago, IL

Dolly's steady leadership has been a cornerstone of service excellence, even amid multiple staffing transitions. By maintaining clear communication and a consistent focus on client satisfaction, she has earned the trust of clients and colleagues alike. Her ability to lead through change while delivering dependable results exemplifies our standards of professionalism and commitment.



NEW HIRES

We are thrilled to welcome our new teammates and look forward to seeing all the success they will achieve!



Chris Dembski Chief Financial Officer

As CFO, Chris leads all financial operations across the company, including corporate finance, accounting, treasury, FP&A, and risk management. He partners closely with the CEO and Board on strategic planning, capital allocation, and value creation, while overseeing the financial integration of acquired businesses into unified reporting and operational systems.

Chris brings extensive experience scaling private equity-backed service platforms through disciplined M&A and integration. As CFO and Chief Strategy Officer of The Arcticom Group, he helped grow the business from under \$10M to over \$60M in EBITDA through 24 acquisitions in seven years, driving operational consistency, pricing optimization, and margin improvement across a national footprint.

Prior to Arcticom, Chris held progressive finance roles at W.W. Grainger, where he led pricing analytics and strategy supporting \$5.5B in direct sales revenue.

Chris holds a B.S. in Accounting and an MBA from the University of Dayton.



Jamie Wieland Vice President of Marketing & Communications

Jamie joins us from Bee Line Support, a national commercial cleaning services company, where she served as Director of Marketing. In that role, she helped lead marketing initiatives that supported the company's national growth while strengthening brand positioning and communications across the organization.

As the company continues to grow and expand nationally, Jamie will play a key role in helping us further professionalize our marketing and communications capabilities. She will lead the development and execution of our internal and external communications strategies, with a focus on strengthening how we communicate with our employees, customers, and partners.

Jamie holds a B.A. in Philosophy from Wheaton College (MA) and a master's degree in Marketing from Northwestern University.

ADDITIONAL NEW HIRES

Layth Aldaffae
Director of Operations

Sunny Anderson
Executive Assistant

Ronnie Antony
Jr. Software Specialist

Dominic Brisson
Accounting Manager

Erika Cahill
Operations Manager

Nickolis Frosolone
Field Service Technician

Heather Griffin
Sales Administrator

Carlos Lara
Project Coordinator

Tim Lewis
Sr. Service Technician

Jesus Mercado
Service Technician

Stephanie Mickens
Receptionist

Gloria Mims
Scheduling Manager

Jennifer O'Connor
Recruiter

Sandra Otto
Strategic Program Manager

Darryl Payne
Human Resources Manager

James Powell-Lusk
Field Service Technician

Aislyn Schaub
Collections Specialist

Kurt Temp
Service Technician

Dan Williams
Vice President of Operations

INTERNAL PROMOTIONS



Our culture is shaped by a commitment to develop and promote from within, empowering dedicated team members to advance their careers and lead the future of our organization. We are proud to recognize the individuals who have recently taken the next step in their Titan careers.



Sue Monreal
Regional Vice President
Great Lakes



Randi Schmeltzer
Vice President
of Sales Enablement



Jimmy Hill
Operations Coordinator



Jeff Alita
Director of
Software Support



Brian Chase
Director of Operations



Shakira Johnson
Scheduling Manager



Nicola Lanking
Scheduling Manager



NEW SITES



Obama Presidential Center
Chicago, IL



Gallagher Headquarters
Rolling Meadows, IL



Lear Pine Grove
Pine Grove, PA



333 Commerce
Nashville, TN



Clay Terrace
Carmel, IN



Magna CMI
Highland Park, MI

INDUSTRY AWARDS



2025 Illinois Security Professionals Awards Gala

We couldn't be prouder of our incredible team members who were honored at the 2025 Illinois Security Professionals Awards Gala! These individuals are at the heart of our business, showing courage and commitment every single day.

Congratulations to the following officers who were recognized with Life Saving Awards! Your bravery and quick action truly make a different, and our communities are safer because of you.



300 S Riverside Security Team
Esperanza Escalante, Maritza Salgado, Diana Ramos, Khasheima Brown, and Jamyrah Howliet



Willis Tower
Derrick Funches



Juan Rosas
Ravi Shah
Miodrag Velickovic

2026 BOMA/Suburban Chicago TOBY Awards



We already knew what a special place Riverway Rosemont is, but now the BOMA/Suburban Chicago community knows it too.

Congratulations to Cushman & Wakefield, our Site Security Director Michael Ross, and the entire Riverway team for being named a 2026 Outstanding Building of the Year!



EMPLOYEES OF THE MONTH



Aiesha Green



Andrew Garrett



Jason Kennedy

October

Gary Hind, Octavio Taylor, Aiesha Green

November

Matthew O'Sullivan, Gayla Smith, Andre Lamb, Gary Chew

December

Sandra Wilson, William Harris, Nedra Starling, Jorge Montoya, James Rickett, Andrew Garrett

January

Tina Jones, Dangelo Boose, Jamie Duran, Jason Kennedy

ANNIVERSARIES



Ira Higgins



Kevin Bainbridge



Dennis Stevenson

November

5 Years

Frederick Banks	Kayla Barnett
Glen Kinsey	Shania Shannon
Heather Luckey	Dymisha Doles
Valorie Milles	John Collins
Joshura Tillmon	Kimberly Myers
Anderson Kolahal	Terrence Smith
Andre Lamb	Terrence Morris

10 Years

Teresa Lopez
Travis Vincent

15 Years

Dawanda Ellmore

December

5 Years

Rasheed Walker	Cierrah Boyd
Margaret Crudup	Shonita Jones
Ira Higgins	Oswaldo Emeterio
Darian Reeves	Monica Henry
Gregory Oleary	Marilyn Coleman

10 Years

Barbara Lacirola
Karen Sveinsvoll
Adrian Webb Sr.
Joyce Trice
Patricia Harris

January

5 Years

Sanjay Cherian
Jaricka West
Jason Hampton
Shaik Zubedi
Rameez Mohd

10 Years

Arlean Sercye
Dennis Stevenson
Melvin Stewart
Michael Saint-Surin

25 Years

Kevin Bainbridge

February

5 Years

Alejandro Romero-Jimenez
Johnathan Jenkins

10 Years

Frank Atwater	Todd Sheetz
Markus Elder	Antonio Tatum
Barbara Moss	Alexis Garrett
Dimitrios Conner Grayer	Lee Walczak
Jason Patino	Dianne Bray
Gwendolyn Sampson	

15 Years

Sheila Simmons



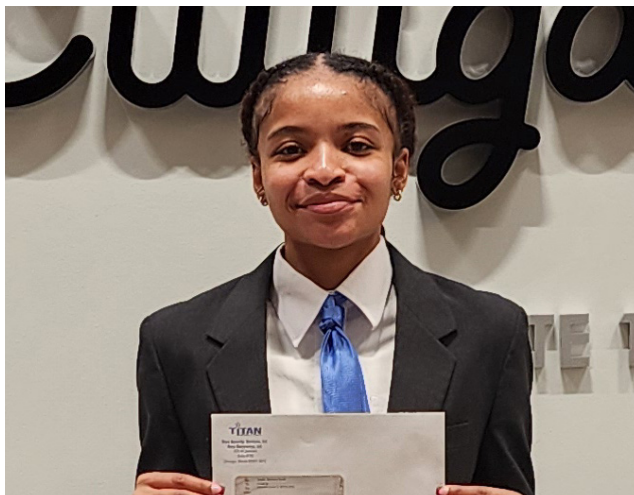
EMPLOYEE SPOTLIGHTS



Daryl Troupe
Chicago, IL

Titan is proud to recognize Daryl Troupe, one of our outstanding officers at Presidential Towers, for his remarkable act of honesty and dedication. After discovering a bag containing a large sum of cash, Daryl worked tirelessly to identify the rightful owner and ensure it was safely returned the very next day.

His actions exemplify the integrity and professionalism we value most. Thank you, Daryl, for your positive contributions and the lasting impact you bring to the community!



Josylin Simmons-Doxie
Rosemont, IL

When a guest encountered difficulties arranging transportation to the airport, Josylin Simmons-Doxie helped resolve the situation quickly and thoughtfully, demonstrating professionalism, empathy, and true commitment to customer care. Her actions reflect initiative and attentiveness and we are proud to have her on our team.



Jamal Brunner
Chicago, IL

Jamal demonstrated exceptional attentiveness and problem-solving by assisting a museum guest with moving her walker as she explored multiple exhibits. His thoughtful support helped ensure her visit was comfortable and enjoyable, reflecting a strong focus on positive guest experiences and proactive service.

